



September 8, 2023

Memo

To: SD54 Parents
From: Rolanda Lavallee
Interim Transportation Manager,
School District No. 54 (Bulkley Valley)
Re: Busing Service Disruptions

Subject: Important Notice Regarding Bus Service Disruptions

Dear Parents and Guardians of School District 54 Bus Students,

We would like to inform you of the current challenges we are facing in maintaining our school bus services due to the ongoing labour market situation.

At present, we are grappling with a significant shortage of bus drivers, with three vacant positions that we are actively working to fill. Despite our best efforts, this shortage has resulted in temporary service disruptions, particularly affecting Routes 5 and 25. A few resignations have been effective immediately which has created very short-term cancellations.

We want to assure you that we are dedicated to restoring full busing services to the affected routes as swiftly as possible. However, until we can secure adequate staffing levels, we regret to inform you that temporary cancellations may continue to occur due to this ongoing driver shortage.

To help you stay informed and updated about your student's school bus status, we encourage you to utilize the School District 54 Bus App. This app provides real-time information on the status of buses, including whether they are running on time, experiencing delays, or have been cancelled. This is also an importation communication tool for winter weather cancellations. It is the most efficient and up-to-date way for families to receive notifications regarding their bus status.

If you have not already downloaded the app, we kindly request that you do so as soon as possible. For those without access to a device, please be aware that the same information is available on the School District's homepage. Simply look for the bus icon located in the top right-hand corner of the page.

We understand the inconvenience these disruptions may cause and appreciate your patience and understanding during this challenging period. Please know that we are actively working to address this issue and ensure the reliable transportation of your students to and from school.

In the event of a permanent cancellation, we will issue a notice in advance, providing as much notice as feasibly possible.

Thank you for your cooperation and continued support as we strive to provide the best possible services to our students and their families.

Sincerely,

R. Lavallee

School District 54
Interim Transportation Manager,
Rolanda Lavallee
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<https://www.sd54.bc.ca/transportation/>