



## Point of Contact Risk Assessment



### Person

- body language/facial cues
- signs of distress/agitation
- weapons of opportunity
- profanity/muttering

By recognizing the early warning signs you may be more effective in your response.



### Employee

- know the plan (e.g., safety plan)
- emotionally settled
- ask for support if needed

Self-assessment may entail checking clothing or hair arrangement. E.g., if student you support is known to pull hair, then having hair up is safer.



### Environment

- location of exits/are they clear
- weapons of opportunity
- co-workers/supports available

If early warning signs, are there items in the environment which should be moved away?



### Task

- knowledge required to do task
- knowledge of related materials/equipment

Knowing of the task and related elements will reduce the likelihood of agitation in others.